## Agenda

Edison Schools Inc. Professional Development Sulzberger Middle School 4725 Fairmount Ave. Philadelphia, PA 19139 (215) 581-5510



Non-Teaching Assistants Noontime Aides School Police Officers School Support Assistants

## FRIDAY, JANUARY 24, 2003

8:45 am	Registration
9:00 – 10:30 am	Rotating sessions  Group A - Factors that Influence Communication  Group B - Fights at School  Group C - The Power of Dignity and Respect
10:40 – 12:10 pm	Rotating sessions Group A - The Power of Dignity and Respect Group B - Factors that Influence Communication Group C - Fights at School
12:10 – 1:10 pm	Lunch Provided
1:10 – 2:40 pm	Rotating sessions Group A - Fights at School Group B - The Power of Dignity and Respect Group C - Factors that Influence Communication
2:50 – 3:50 pm	Final session

## SESSION DESCRIPTIONS

Factors That Influence Effective Communication

Participants, working as a team, will be asked to analyize a police report and to draw certain conclusions based upon the information provided to each team member.

## Fights at School

Fights are serious incidents, not just for the participants, but also for the staff responsible for dealing with them. In this session, we will discuss why fights occur and some techniques we can use to prevent fights or to descalate a crisis when one arises.

The Power of Dignity and Respect: Everything Changes Except What People Want
You may feel powerless to impact our world or the way things play out, but nothing could be
further from the truth. All people want and have the right to be treated with Dignity and
Respect, no exceptions. Most of us have a hard time defining these terms, yet always know
when they are missing from interactions and situations. Learn what dignity and respect really
means and how to use your inner power with insight and awareness.

Questions and comments: Contact Stacey Newton (212) 419-1788

